Expert AI Enabling Limited
We enable AI adoption in all industries

Expert AI Enabling Limited
A member of Expert Systems Holdings Limited (HKEX Stock Code 8319).

Company

Service Coverage:
- Hong Kong & Macau

1

Offering:
- GenAI Solutions

2

Target Customers:
- Business-to-Business

3

Highlights:
- Established own R&D team in HK
- Developed advanced GenAI solutions, including
  - ChatSeries, ChatEnquiry, ChatMinutes, ChatSeviceDesk
- Expertise in building AI models utilizing both Generative AI and Analytical AI

4

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Solutions

Use Cases

Inquiry Chatbot
ChatEnquiry

AI Smart Workflow
ChatSeries

AI Agent
ChatServiceDesk

Automation

1. Document Inquiry
2. Policy, Website Inquiry
3. Self-Learning & Assessment
4. Data Inquiry & Visualization

5. Categorization
6. Image Analysis
7. Data Analytics
8. Data Driven Insights
9. Similarity Comparison
10. Content Generation

11. AI IVR System
12. AI Call Centre
13. Service Platform
14. Enterprise LLM

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Chatbot Solution

1. **Document Inquiry Chatbot**

Solutions

ChatEnquiry

EXPERT AI ENABLING

Document Inquiry Chatbot

Objectives

- 24/7 Availability
- Scalability
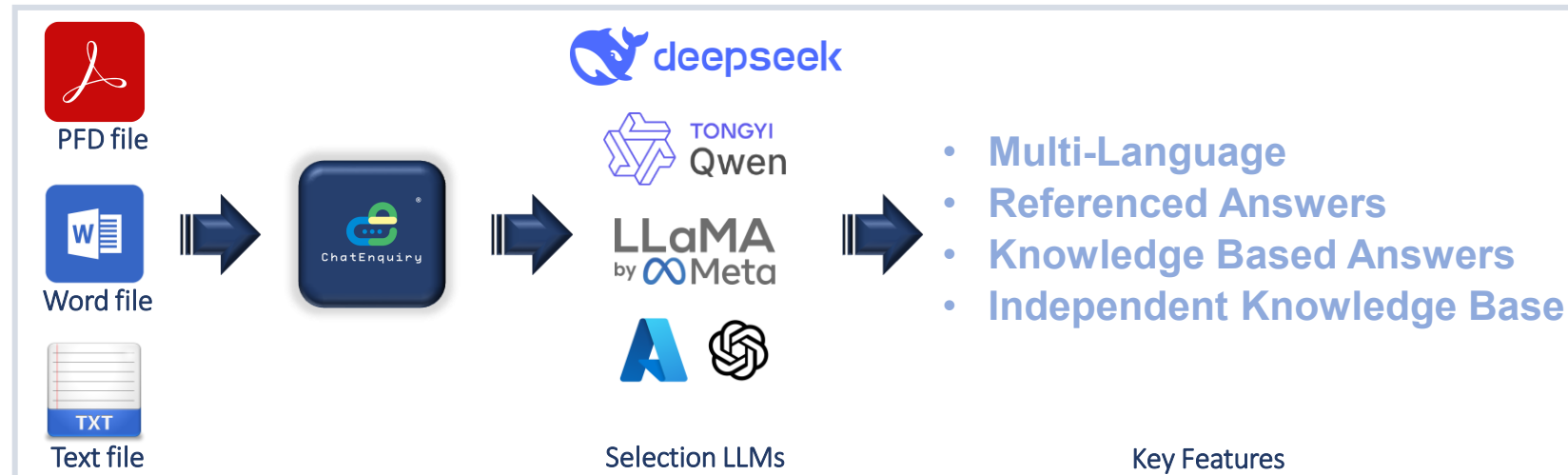- Personalized Experience
- Time Efficiency

Additional resources

- Video Demo

Video Demo

ON-PREMISE ✓ CLOUD ✓

Data Source

- PDF file
- Word file
- Text file

Solution Diagram

PFD file
Word file
Text file
→ ChatEnquiry →
deepseek
TONGYI Qwen
LLaMA by Meta
→
- Multi-Language
- Referenced Answers
- Knowledge Based Answers
- Independent Knowledge Base

Selection LLMs

Key Features

AI Platform | NVIDIA | Ascend
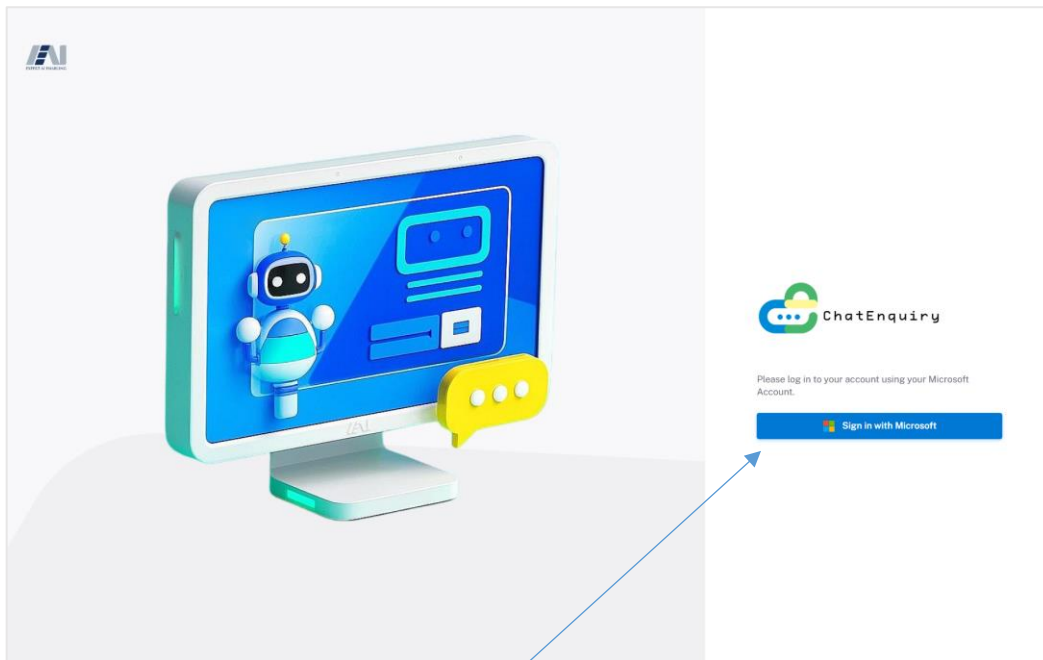
Solutions

AD Integration
(Optional)
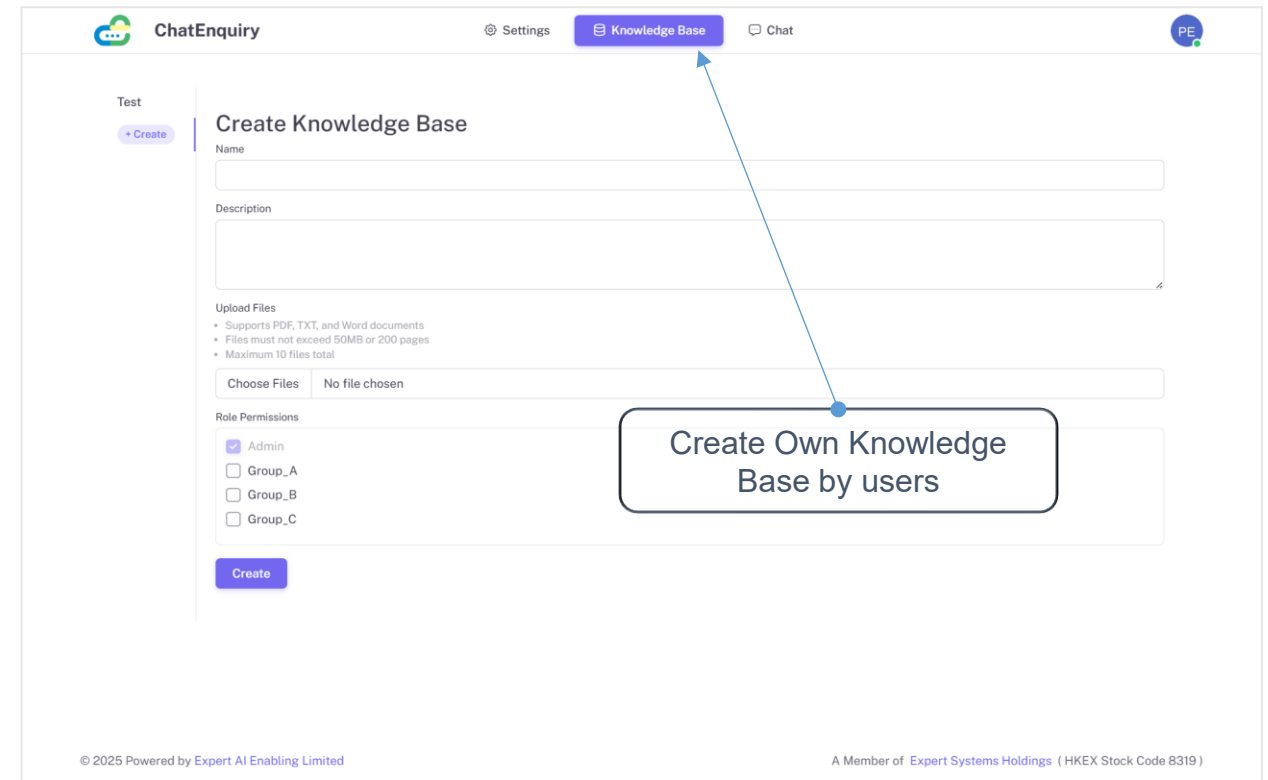
Create Own Knowledge
Base by users

Solutions

ChatEnquiry

Settings | Knowledge Base | Chat | PE

ChatEnquiry
Your Personal Assistant

Chat with AI

LLM Selection

OpenAI/ChatGPT-4o

DeepSeek/DeepSeek-R1

DeepSeek/DeepSeek-R1-Distill-Llama-70b

Qwen/Qwen-2.5-72b-Instruct

Qwen/Qwen-2.5-7b-Instruct

OpenAI/ChatGPT-4o ⌄ | None ⌄ | 🌐 Web Search | Send ➤

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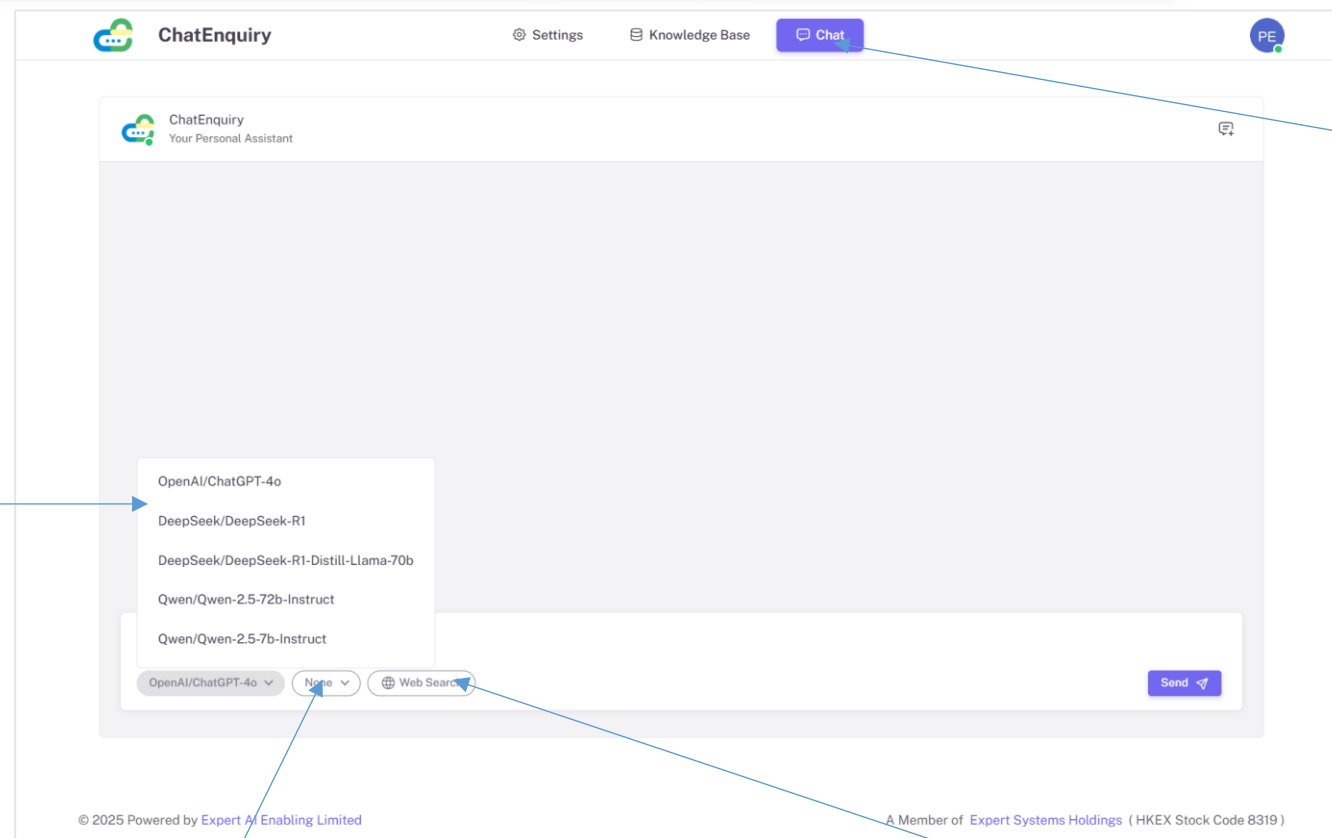
Selection Knowledge Base

Web Search Function

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Solutions

Benefits

Minimize Human Errors

Save Valuable Time

Enhance Productivity

Data Security

ChatEnquiry

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User Management & Active Directory Integration

1

User Management

• **User Profile Management:** Create, update, and delete user profiles.

• **Active Directory Synchronization:** Synchronize user profiles with Microsoft Active Directory.

2

User Group Management

• **User Group Management:** Create, update, and delete user groups.

• **Role-Based Group Assignment:** Assign users to groups based on their roles and responsibilities.

• **Active Directory Synchronization:** Synchronize group membership with Active Directory.

3

User Login

• **Secure Authentication:** Implement secure authentication using Active Directory credentials.

• **Password Reset:** Provide functionality for password resets.

4

Role-Based Access Control

• **Role and Permission Management:** Define roles and permissions for users and groups.

• **Access Control Enforcement:** Enforce access control based on user roles.

• **Admin Interface:** Provide an admin interface to manage roles and permissions.

• **Feature and Data Restriction:** Restrict access to application features and data based on user roles.

• **Unauthorized Access Prevention:** Ensure unauthorized users are denied access to protected resources.

5

Security

• **Secure Coding Practices:** Implement secure coding practices to prevent vulnerabilities.

• **Data Encryption:** Encrypt sensitive data both in transit and at rest.

• **Compliance with Standards:** Conform to standard web application design guidelines and customer security requirements.

• **Audit Trail:** Enable audit trails for user and system activities.

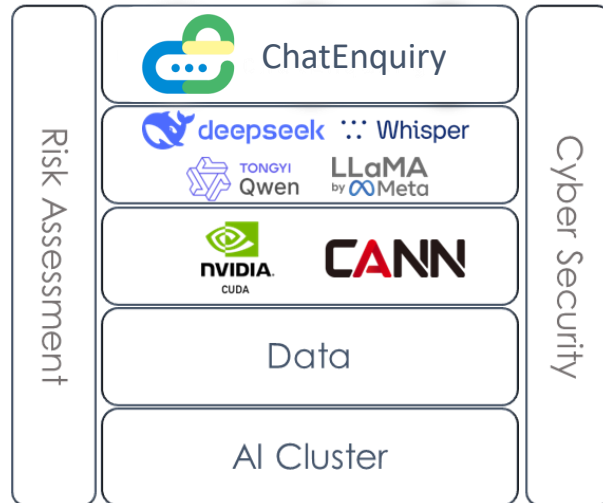**6**

Active Directory Synchronization

• **Profile and Group Synchronization:** Synchronize user profiles and groups.

• **Seamless Authentication and Authorization:** Ensure seamless authentication and authorization.
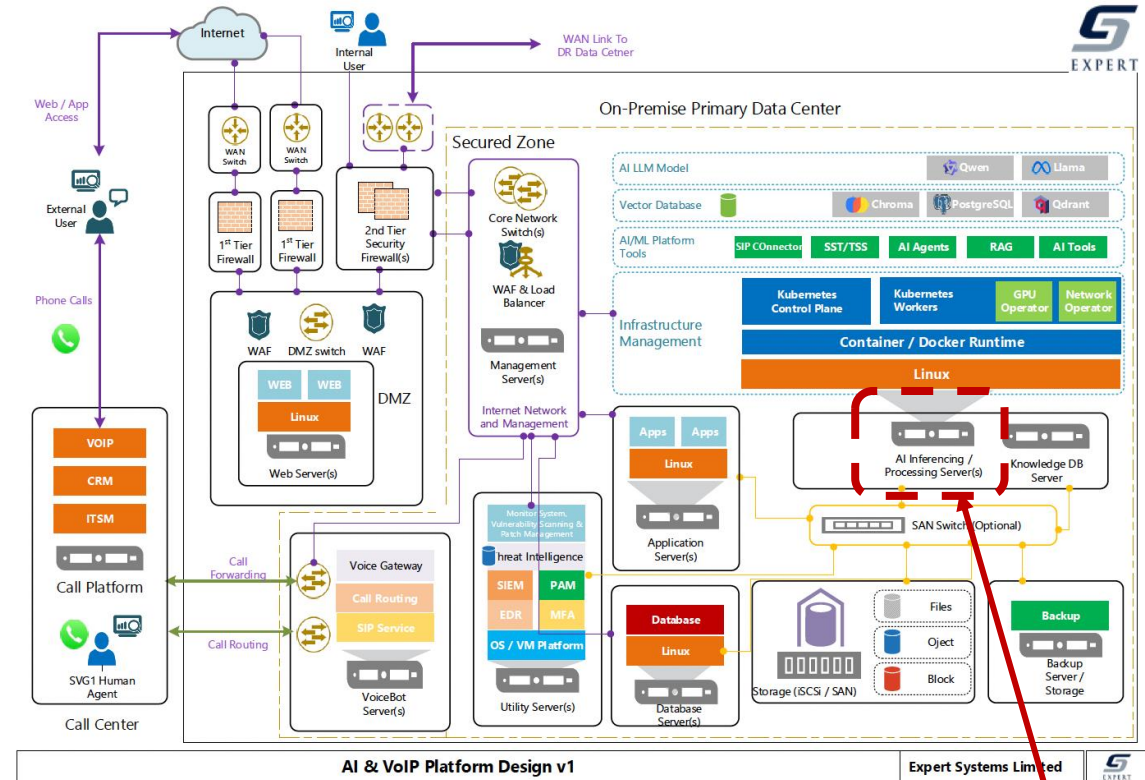
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ChatEnquiry

Requirements / Solutions	ChatEnquiry
LLM Sizes	7B – 14B
Platform	CUDA
GPU / NPU	L20 x2
RAM	384 GB
Data Store	Object Storage
Networks	10Gb/s Ethernet

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Services

GenAI One-Shop Solution

AI Cluster Reference Architecture

ChatEnquiry Server

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ChatEnquiry

Contact Us

EAI
EXPERT AI ENABLING

Thank You

To enable our customers to effectively adopt the best valued and innovative information technology solutions and services for their business success

To be the partner of choice in the information technology ecosystem

Mission

Vision

website

Gavin Leung
Sales Manager

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